So-net Entertainment Taiwan

Customer Service Fax : +886-2655-2356
Customer Service Email : sonetfs@so-net.net.tw
Address : No. 19-13, Sanchong Rd., Nangang Dist., Taipei City 115, Taiwan

單號	

【Fearless Signals】Refund Application Form

Date of Application: _____ / ____ / ____ (YYYY/MM/DD)

Member Name		Passport No.		Member's Signature	Member's Seal
In-Game Nickname		Game UID			
Phone No.					
E-mail					
Refund Amount	TWD				
Address	□□□-□□				

※ The applicant must be the member or the member's legal representative (guardian). Any impersonation or forgery will be subject to legal action.

※ For members under 18, the legal representative (or guardian) must give consent, sign this form, and attach their ID as proof.

Legal Representative		ID / Passport No.		Legal Representative's Signature	Legal Representative's Seal
Phone No.					
Address	□□□-□□				

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<table>
<tr><td>Remaining Paid Diamonds in Game
※ Free Diamonds are not included</td><td colspan="3">Diamonds</td></tr>
<tr><td>Requested Refund Amount</td><td colspan="3">TWD Refund Method: Bank Transfer</td></tr>
<tr><td rowspan="3">Bank Account for Refund (Member's Own Account)</td><td>For Players in Taiwan</td><td colspan="2">Bank Name:
Branch:
Account Name:
Account No.:</td></tr>
<tr><td rowspan="2">For Overseas Players (Please fill in English)</td><td>Beneficiary Information</td><td>Name:
Address:
City/Country:
Account No.:
Tel.:</td></tr>
<tr><td>Beneficiary Bank Information</td><td>Bank Name:
Branch Name:
Bank Address:
City/Country:
Bank Tel.:
SWIFT CODE:</td></tr>
</table>

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【 Attachment - Copies of the Applicant's ID 】

Valid Primary ID National ID Card, Complete Household Register, or Driver's License 【Photocopy】 Front (Paste Here)	Valid Primary ID National ID Card, Complete Household Register, or Driver's License 【Photocopy】 Back (Paste Here)
Legal Representative's Valid ID National ID Card, Complete Household Register, or Driver's License 【Photocopy】 Front (Paste Here)	Legal Representative's Valid ID National ID Card, Complete Household Register, or Driver's License 【Photocopy】 Back (Paste Here)
Copy of the Front Page of the Refund Account Passbook (Must Be the Applicant's Own Account) The bank name, branch, account name, and account number must be clear and complete	

Notes:

1. After completing this form, please send it together with your account screenshot to the Customer Service Center by fax, email, or mail. Once your application is received and verified, the Customer Service Center will process it as soon as possible.
2. Applicants under 18 must attach a copy of the front and back of their legal representative's ID card (or a copy of the household register if they have no ID card), and the form must be signed and sealed.
3. The refundable amount is the value of unused stored points after deducting channel costs and remittance fees. To speed up processing, refunds can only be made to the account holder's own bank account. If the account holder is under the legal age, please provide the legal representative's bank account.